

 GOSSELIN	<h1>POLICY</h1>
Date: 21/11/2019	<h2>Privacy policy towards her customers</h2>
POL-GDPR-002-GOS	

GOSSELIN attaches great importance to respecting and protecting your privacy and to the confidentiality and security of your Personal Data.

GOSSELIN always complies with applicable laws and regulations, including the GDPR.

This implies that we go by the following principles:

- your Personal Data are processed in accordance with the purpose for which they were provided;
- processing of your Personal Data is limited to only those data that are minimally required for the purposes for which they are processed;
- we have taken appropriate technical and organizational measures to ensure the security of your Personal Data;
- we do not pass on Personal Data to other parties, unless this is necessary for the purposes for which they were provided.

GOSSELIN at Belcrownlaan 23, 2100 Deurne, telephone number 0032 (3) 360 55 00, info@gosselingroup.eu, is the Data Controller and responsible for the processing of your Personal Data.

1. WHICH CATEGORIES OF PERSONAL DATA DO WE PROCESS?

GOSSELIN TOWARDS HER CUSTOMERS may process Personal Data of its customers:

- Contact information that you provide to us: name, e-mail address, telephone number and mobile phone number;
- Information regarding the services you wish to purchase from **GOSSELIN**: removal information (e.g. loading and unloading address, description of your household goods, their status and value), type of service (e.g. storage);
- Information with regard to the handling of a complaint or claim (e.g. account number);
- Information about your computer or mobile device and your visits to and use of our Website, operating system, browser type and geographical location.

If information is provided by the person concerned via the contact form on the Website, the fields indicated with a (*) are strictly necessary for the purposes for which they are processed. If these fields are not completed, the form will not be accepted. The other fields can be completed in order to facilitate the services provided by GOSSELIN GROUP. Failure to complete these fields will not have any effect.

2. WHY DO WE PROCESS YOUR PERSONAL DATA - PURPOSES?

GOSELIN TOWARDS HER CUSTOMERS collects and processes Personal Data for the execution of the agreement.

3. OUR RIGHTS AND WHOM TO APPROACH?

You have the right to:

- Request access to the Personal Data we hold about you;
- To have your Personal Data corrected, updated or removed from our administration;
- Limit the processing of your data;
- Object to the processing;
- Transfer your data to you or a third party;
- Report misuse/abuse of your Personal Data;
- appeal against automated decision – making, including profiling, if this is used in the processing of Personal Data.

You are entitled to request all the above by sending a dated and signed request to **GOSELIN** at Belcrownlaan 23, 2100 Deurne or gdpr@gosselingroup.eu, accompanied by a copy of your identity card or with an electronic signature on your e-mail.

You will be notified within one month of submission of the request.

You are entitled to withdraw your consent for a specific processing operation at any time, without this affecting the lawfulness of the processing based on that consent before its withdrawal

Lastly, you are entitled to lodge a complaint with the supervisory authority. For Belgium this is: Data Protection Authority at Drukpersstraat/Rue De La Presse 35, 1000 Brussels, tel. +32 (0)2 274 48 00 or by e-mail at contact@apd-gba.be (www.dataprotectionauthority.be).

Every country in the EER has a national supervisory authority.

Without prejudice to any other administrative or judicial remedy, every data subject shall have the right to lodge a complaint with a supervisory authority, in particular in the Member State of his or her habitual residence, place of work or place of the alleged infringement if the data subject considers that the processing of personal data relating to him or her infringes this Regulation.

4. TRANSFER OF PERSONAL DATA

GOSELIN may use subcontractors/suppliers Processors to perform the services and in this event it may be necessary to transfer your Personal Data. Processors are natural persons or legal entities, governments, agencies or other bodies that process Personal Data on behalf of **GOSELIN**.

Which processors?

- Processors and controllers who act as a subcontractor/supplier for **GOSELIN** when performing the services;
- Companies associated with **GOSELIN**.

Personal data are processed by **GOSELIN** for the purposes described above. We do not rent or sell your Personal Data to third parties for use for their own purposes.

5. TRANSFER OF PERSONAL DATA – ABROAD

If you move abroad, it is necessary that we transfer your Personal Data to our subcontractors (and their servers abroad). Except in the case of a formal request for access to your Personal Data, we guarantee that all parties selected by us which process your Personal Data are obliged to take appropriate security measures to protect the Personal Data and that these subcontractors only have the right to process the information solely in accordance with **GOSELIN** instructions.

In addition, it is possible that in specific situations your Personal Data will be transferred to a third country, if the transfer is necessary for the execution of an agreement between us or for the execution of the data taken at your request. pre-contractual measures, and where the transfer is necessary for the conclusion or execution of an agreement concluded in your interest between **GOSELIN** and another natural or legal person (eg your employer).

You should be aware that many countries outside the EU do not offer the same legal protection regarding Personal Data as you may be accustomed to in your own country. While your Personal Data are located in another country, they can be viewed by courts, law enforcement agencies and national security authorities in accordance with their applicable laws.

In case you are moving to the United States of America, we would like to draw your attention to the applicable privacy legislation

According to privacy statute (Code of Federal Regulations), **19 CFR 103.31 (d)**, the public is allowed to collect manifest data at every port of entry. Reporters collect and publish names of importers/shippers from vessel manifest data unless an importer/shipper requests confidentiality.

If you cannot agree with this (your data being collected and displayed on websites) you can submit a letter via email (vesselmanifestconfidentiality@cbp.dhs.gov) or by Fax (202)325-0154 or by mail to the Privacy Branch of the CBP (Customs and Border Protection) requesting that your data may not be disclosed on the vessel manifest. The confidential protection is valid for two (2) years, after which time a renewal is needed.

Renewal requests are sent 60-90 days prior to the expiration of the two year confidentiality period. CBP will not accept more than 10 variations of the company name. Please be sure to

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include the U.S. mailing address and U.S. E.I.N (Employer Identification Number). There is no fee associated with the request for confidentiality.

The letter can be sent to CBP Privacy Officer:

U.S. Customs and Border Protection

90 K. Street N.E.

10th Floor

Washington, DC 20228-1177

6. TRANSFER OF PERSONAL DATA- PERSONNEL

Within **GOSSELIN TOWARDS HER CUSTOMERS**, Personal Data are only made available to its personnel on a 'need-to-know' basis.

7. DATA RETENTION PERIOD

The Personal Data will, in any case, be kept by **GOSSELIN** as long as needed according the Data and Retention Policy and in accordance with the legal period.

8. AMENDMENTS

GOSSELIN TOWARDS HER CUSTOMERS reserves the right to change this Privacy Statement at any time. This Privacy Statement was last amended on the 21st November 2019.

9. APPLICABLE LAW

Any dispute or claim relating to the processing of Personal Data, this Privacy Statement or anything mentioned in it is governed by Belgian law and falls under the exclusive jurisdiction of the district courts and courts of appeal of Antwerp (Belgium).

10. CONTACT

If you have any questions or comments regarding this Privacy Statement, you can get in touch with the GDPR team at Belcrownlaan 23, 2100 Deurne or at GDPR@gosselingroup.eu

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