

Gosselin Self Storage Terms and Conditions

Article 1. Object and nature of the agreement

These Terms and Conditions apply to all storage facility agreements between Gosselin Self Storage (a division of Gosselin Mobility NV), hereinafter referred to as 'Gosselin', on the one hand and the Lessee who uses the storage space or the parking area, hereinafter referred to as 'the Customer', on the other hand.

On the one hand the Gosselin Self Storage site, the occupied storage space, the storage product or the storage service are called 'the Storage Unit', while the "Self Storage Facility Agreement" and the "Terms and Conditions of Gosselin Self Storage", on the other hand, are referred to as "the Agreement". The goods which are stored or placed anywhere at the Gosselin Self Storage site (including the storage space) are referred to as 'the Goods'. The Agreement is not governed by the provisions of the Act of 30 April 1951 on Commercial Lease agreements, nor subject to article 1709 and next of the Civil Code.

Article 2. Purpose and use

2.1

Gosselin makes storage space (Storage Unit) available to the Customer in accordance with the provisions of the Agreement with the sole purpose of storing (permitted) goods. The Customer shall not be allowed to use the Storage Unit for other purposes.

The Customer explicitly acknowledges and agrees that nothing in the Agreement can be explained as the Customer acquiring any ownership or any legal right with regard to the Storage Unit. Moreover, Gosselin shall never in any way act as warehouse operator, guard or custodian with regard to the Storage Unit made available and/or the goods stored therein.

When concluding the Agreement the Customer guarantees to be the sole legal and/or economical owner of the goods and, therefore, to assume all liability in connection with the goods. The Customer shall compensate and safeguard Gosselin with regard to any cost, claim or any other action by a third party with regard to the goods (including all conflicts referring to disputes about property right or rights to possession).

2.2

The Customer shall use and maintain the Storage Unit with the necessary care and in accordance with the permitted use and the provisions of the Agreement.

The Storage Unit must be locked and orderly maintained at all times. The Customer is responsible for removing any dirt and waste from the Storage Unit. The Customer is not allowed to leave waste or Goods (or pieces of Goods) behind inside or outside the Storage Unit under penalty of a fine of at least EUR 20 per abandoned item. In addition, under these circumstances the Customer shall be liable for all (waste) disposal costs with a minimum of EUR 30/m.

2.3

The Customer confirms to have visited and inspected the Storage Unit and to accept it in good condition, suitable for the legal and agreed purpose and use the Customer expects to make of it. The Customer understands and accepts the safety and security level as well as the applicable regulations. Gosselin explicitly provides no warranties and accepts no liability whatsoever with regard to, on the one hand, the legal and agreed purpose and use and, on the other hand, the safety and security expectations.

2.4

The Customer accepts that all information with regard to the dimensions of a Storage Unit is an estimate and an average of a larger number of Storage Units. Any deviation between the actual size of a Storage Unit and the size indicated in the Agreement gives neither party any right or an entitlement to a price adjustment.

2.5

The Customer shall comply with all provisions of this Agreement, the law and local regulations as well as any instructions of the local and national authorities, utility companies and insurers.

2.6

The Customer acknowledges and accepts the full responsibility and liability for all actions of persons who have access to the Storage Unit or who use the access code of the Customer and every reference to "the Customer" in these terms and conditions also refers to these individuals.

2.7

The Customer shall use the Storage Unit without causing any nuisance to the surroundings, the environment and other site users (e.g. no noise of radios and other devices, no dust or smells and leaks). The Customer must take the necessary precautions to avoid such nuisance to the surroundings and the environment and/or damage.

2.8

The Customer is not permitted:

- to use the Storage Unit as a workplace,
- to exercise commercial activity from the Storage Unit,
- to use the Storage Unit as a branch, domicile or registered office of a company,
- to use the Storage Unit for illegal, criminal or immoral activities and in the context of tax fraud,
- to use electrical appliances or connect other devices/services to the Storage Unit without the prior written permission of Gosselin; in case of permitted use of electrical appliances, these must be switched off at all times if the Customer is absent from the Storage Unit,
- to apply fixed installations in or on the Storage Unit without prior written permission from Gosselin.

2.9

The Customer is STRICTLY FORBIDDEN to store the following goods in the Storage Unit (this list is not exhaustive):

- jewels, fur, works of art, collection items or irreplaceable items, objects with an emotional or special value,
- cash (bank notes), securities, stocks or shares,
- any object emitting smoke, smells or odor,
- birds, fish, animals or any other living organism,
- waste and all possible waste materials (including animal and toxic/hazardous waste materials),

- food and other perishable products, unless they are securely packed so as not to attract vermin or cause any other form of nuisance,
- firearms, explosives or ammunition,
- illegal substances such as drugs, illegal objects or goods illegally obtained such as contraband or stolen goods, etc.
- chemicals, radioactive materials, biological agents,
- asbestos and/or processed asbestos,
- (artificial) fertilizer,
- gas bottles and/or batteries,
- fireworks,
- car and/or motorcycle wrecks; storing (vintage) cars and/or motorcycles which are not wrecked is allowed in the understanding that underneath the car and/or motorcycle a Gosselin-approved protective tray or mat is placed in order to avoid that leaking oil can damage the environment, the presence of fuel in the fuel tank must also be restricted to a minimum; furthermore, the Customer must at all times maintain an adequate insurance for these cars and/or motorcycles because the cars and/or motorcycles are not sufficiently covered under the (optional) goods insurance concluded at Gosselin,
- combustible and flammable materials or liquids including gas and diesel (with the exception of the permitted minimum for cars and/or motorcycles as specified above),
- all possible other toxic, flammable or hazardous substances or preparations which are included as such under the applicable law or local regulation, such as:
 - explosive substances and preparations such as spray cans (including air fresheners, hair spray, car paint, varnish and windscreen defroster): sprays and (liquid) gasses such as LPG, hydrogen, acetylene, propane and butane,
 - oxidizing substances and preparations such as hydrogen and other peroxides, chlorates, strong saltpeter and perchloric acids,
 - (highly) flammable substances and preparations such as petroleum, benzene, burning alcohol or methanol, turpentine, white spirit, acetone, paint, windscreen defroster, air freshener, contact neoprene glue,
 - (highly) toxic substances and preparations such as methanol, solvents, pesticides,
 - harmful substances and preparations such as cleaning products, paint thinners, wood protection products, paint strippers,
 - corrosive substances and preparations such as drain unblockers, decalcifying products, caustic soda, strong acids, caustic products such as oven and toilet cleaners,
 - irritating substances and preparations,
 - sensitizing substances and preparations,
 - carcinogenic substances and preparations,
 - mutagenic substances and preparations,
 - substances and preparations toxic to reproduction,
 - environmentally hazardous substances and preparations such as CFCs, PCBs and PCTs; pesticides and heavy metals such as mercury in thermometers, cadmium and zinc from batteries, lead and copper,
 - pesticides and herbicides.

Toxic, flammable or hazardous substances can usually be recognized by the following symbols:



Explosive/explosion risk



Oxidizing, facilitates the ignition of another product



Toxic, hazardous potentially lethal product



Xn/Xi Harmful/irritating, harmful or irritating (including genetically harmful substances)



Caustic/corrosive, affects the skin or materials



Environmentally hazardous, a danger to the environment



Flammable, flammable product

2.10

If the Customer acts in violation of articles 2.8 and/or 2.9 the Customer will be liable to Gosselin for all damage suffered by Gosselin as a result and the Customer will be exposed to possible criminal charges. The Customer acknowledges that Gosselin will not check the goods or verify whether these are in compliance with the provisions of this Agreement.

2.11

If it is suspected that the Customer acts in violation of this Agreement, more specifically article 2 of this document, Gosselin will have the right but not the obligation to notify the competent authorities about it and to give any such authorities access to the Storage Unit for the purpose of verification (all costs payable by the Customer).

Gosselin may, but is not required to, notify the Customer of such action.

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Article 3. Duration

A Storage Facility Agreement is concluded for an initial minimum period of 1 month, unless otherwise agreed under the special terms and conditions. After this minimum 1-month period the Agreement will be automatically extended for an indefinite term and the Agreement can be cancelled at all times in writing by either party by means of a written notice of at least 15 days.

Article 4. Storage facility payment and default

4.1

The rents and charges payable shall be invoiced per calendar month together with any VAT due (if applicable).

At the moment of signing the Agreement, the Customer shall

- (i) pay a first invoice due which refers to the rent, as well as any charges and costs related to the first month of storage,
- (ii) buy a unique cylinder lock and matching keys (unless the Customer previously bought such a lock from Gosselin) and
- (iii) pay a one-off administration fee (only for new customers). In case the Customer actually starts to use the Storage Unit after the 15th day of a calendar month, the Customer shall also pay, at the time of signing the Agreement, the rent and any charges and costs for the following calendar month.

4.2

The rent (excluding any taxes) shall remain unchanged during the first six (6) months of the Agreement. After that, Gosselin reserves the right to review the rent and any costs at regular times. Reviewed rents and costs apply 30 days after written notice by Gosselin.

When signing the Agreement, Gosselin can request the Customer to also pay a deposit, equal to 1 month's rent, in order to ensure correct compliance of the Agreement. Gosselin can recover all unpaid rents, charges and costs resulting from the non-compliance with the Agreement from this deposit (without being required to do so). If Gosselin deems it necessary to use this deposit, the Customer shall immediately replenish the deposit until it reaches the initial value of the agreed deposit. Gosselin never pays interests on the deposits made.

4.3

The Customer agrees to pay the monthly rent and costs before the fifth day of each calendar month. When paying the Customer must state the customer number stated on the invoice. He or she acknowledges that he or she failed to comply with his payment obligation, if he or she fails to state this number.

4.4

The Customer acknowledges and agrees that, in case of contract modification or contract cancellation before the Storage Unit is actually used, an amount will be owed to Gosselin equal to the rent and any costs for a period of 15 days. The remainder of the rents, charges and costs (except for the one-off administration cost), paid when the Agreement is signed, shall be refunded to the Customer by Gosselin as soon as possible. Such refund will never be effected in cash. Insurance premiums which are paid shall never be refunded.

4.5

Gosselin is allowed, at its own discretion and if the Customer's e-mail address is known, to issue either paper or digital invoices, to settle the monthly rent and costs. In addition, the Customer accepts, for all purposes, that e-mail is a correct and adequate means of communication between Gosselin and the Customer.

4.6

If the payment of the monthly rent and costs was not received in full on the due date, Gosselin will be entitled to deny the Customer access to the Storage Unit, until such time of full payment of any outstanding amounts. Gosselin is also entitled to charge the Customer an administrative fee as follows: EUR 20 for the first reminder and EUR 50 for any subsequent reminder, warning or default notice.

4.7

If a rent or cost payable pursuant to the Agreement is not paid within 30 days after the initial due date, Gosselin will acquire the following additional rights:

- (a) the possibility to break the cylinder lock installed at the Storage Unit as well as to install a new cylinder lock,
- (b) the possibility, at its discretion, to remove the goods from the Storage Unit in order to transfer the goods to alternative storage locations without any liability for any loss or damage as a result of this removal/transfer,
- (c) the possibility to charge all costs of removal and transfer of the goods to the Customer as well as the additional storage costs somewhere else together with all costs which may be caused by the repeated removal/transfer of the goods,
- (d) the possibility to terminate the Agreement immediately and then charge the Customer a monthly occupation fee for an amount equal to the monthly rent,
- (e) the possibility for Gosselin to consider the goods in the Storage Unit as abandoned goods (res derelicta) and to dispose of these goods at its own discretion.

The proceeds of a sale in accordance with article 4.7 may be retained by Gosselin as a payment for any costs incurred by Gosselin following the exercise of the rights set out in this article and to pay all other sums owed to Gosselin pursuant to this Agreement. The balance of the proceeds will be refunded to the Customer (or to a relevant insolvency practitioner in case of the Customer's bankruptcy); to the extent that a Customer cannot be located or fails to collect the balance of the proceeds, Gosselin will further keep the balance of the proceeds on behalf of the Customer. Nothing in this article will prejudice Gosselin's right to payment of rents or any other sum owed pursuant to this Agreement and this regardless of whether Gosselin chose to exercise the rights set out above.

4.8

The Customer agrees that all goods in the Storage Unit shall be security for Gosselin's right to payment of the rent, costs or any other sum owed and that access to the goods may be denied until all outstanding sums are paid. The Customer also accepts that this security may lead to a loss of the ownership of the Goods in the Storage Unit.

The Customer acknowledges more specifically that Gosselin, in its capacity of Lessor, has a pre-emptive right on all goods stored in the Storage Unit, in compliance with article 20, 1° of the Mortgage Act.

Article 5. Safety and security

5.1

Customers are provided with a personal access code which allows them to enter and exit the Gosselin Self Storage site. Every time the Customer wants access to the Storage Unit he or she will have to use his/her personal access code.

Gosselin does not allow entering or leaving the Self Storage site by following another customer or vehicle inside/outside without entering the personal access code.

The Customers must always ensure that all doors and gates are closed after entering or leaving the Self Storage site.

An access code is strictly personal and may not be used by third parties under any circumstances. If a Customer wants to give third parties access to the Storage Unit, the Customer must request specific access codes to this end. The Customer will always be responsible for third parties who were given additional access codes.

If a Customer forgot his/her personal access code, he or she must personally request a new access code from the Gosselin Store Manager or a store employee. For security reasons personal access codes are never provided by telephone, e-mail or text message.

Unless otherwise agreed upon, the Storage Unit is accessible for the Customer during the times and days indicated at the office of the Self Storage site. Access outside these hours and days shall not be permitted.

A Customer can only start to use a new Storage Unit during office hours and with the help and under the supervision of the Gosselin Self Storage Store Manager or a store employee.

Gosselin is not responsible for any temporary technical faults, snow or discomforts, etc. preventing the Customer to enter / leave the Storage Unit or the use of an elevator.

5.2

Customer access to the Storage Unit

Each Storage Unit is secured with a specifically designed locking system to which a personal cylinder lock or padlock is attached. Gosselin does not have keys that give access to the Storage Units.

A Customer is the only one responsible for correctly locking the Storage Unit by means of the personal cylinder lock or padlock. It is not allowed to apply a second lock.

5.3

Emergency / fire procedure

Each Customer is responsible for familiarizing himself or herself with the safety procedures in case of emergency or fire and to get to know the fire and evacuation routes. Emergency exits are spread over the building and are clearly marked. A Customer should never block these emergency exits with goods and should leave these exits clear at all times. The Customer can only use the emergency exits in case of situations requiring an emergency evacuation such as a fire or power failure. In case of abuse Gosselin will recover all costs incurred from the Customer.

5.4

Inside the Storage site

The speed limit for motorized vehicles is at all times the lowest of

(a) a safe speed or

(b) 15 km/h.

Parking is only allowed in the designated spaces. The traffic rules apply within the Storage site.

Smoking is strictly prohibited at the Gosselin site.

The use of trolleys, motor vehicles, elevators or any other equipment made available by Gosselin is always at the risk of the Customer. Customers must ensure that none of these is used or operated by children. Children may not be left unattended anywhere at the Self Storage site. Trolleys owned by Gosselin may not be stored inside a Storage Unit by a Customer, under penalty of a fine of at least EUR 30/ trolley / stored day.

The Customer may not store goods if the maximum load capacity of the floor, i.e. 250 kg/m², is exceeded. The Customer is responsible to ensure compliance with the above and the Customer must discuss the maximum load capacity with the Gosselin Self Storage Store Manager or a store employee.

Goods in the Storage Unit must always be stored in a safe manner, without exerting pressure on the walls. Gosselin is not responsible and accepts no liability for injury / damage caused by or to the goods.

Gosselin does not have an obligation to receive goods for the Customer.

Article 6. Storage Unit and availability of the Storage Unit

6.1

At the latest at the time of

- (i) the commencement date of the Agreement, or
- (ii) the actual use of the Storage Unit, the Storage Unit will be handed over and accepted in good condition without defects and perfectly clean.

6.2

Gosselin is always entitled to offer the Customer another Storage Unit of a similar or larger type without causing extra costs for the Customer.

6.3

If no Storage Unit of the agreed type is available on the date when the Customer starts using the Storage Unit, Gosselin will have the choice

- (i) to offer the Customer a Storage Unit of a different type insofar as it meets the Customer's needs or
- (ii) to suspend the Agreement until such time when a Storage Unit of the agreed type is available. In the latter event the obligations of the customer pursuant to the Agreement are suspended until the Storage Unit is available and the Customer owes no rents and costs until the day when the Storage Unit is actually made available. In addition, in such a case of suspension, the Customer's only remedy is the right to terminate the agreement against full repayment of the paid rents, charges and costs. Gosselin is never liable for any damage occurring to the Customer as a result of any delay in the availability of the Storage Unit.

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Article 7. Prohibition of subletting and transfer

7.1

The Customer is not allowed to entirely or partly sublet the Storage Unit or to allow it to be used by third parties in any way.

7.2

The benefit of the Agreement is personal and the Customer agrees that it is forbidden to transfer the Agreement to third parties except if explicit prior written permission is granted by Gosselin. The right to occupy the Storage Unit can only be exercised by the Customer.

Article 8. Determination of liabilities

8.1

The risk related to the storage of Goods in the Storage Unit is always and exclusively borne by the Customer. Gosselin is not liable for any damage to goods nor will Gosselin be liable for any other damage to goods or economic loss of the Customer.

Gosselin provides no warranty to the Customer with regard to the custody, supervision or safety of the Self Storage site or the Storage Unit. Therefore, Gosselin is not liable for theft of the goods. Gosselin will not check the goods and will not verify whether the Goods are suitable for storage or comply with the legal regulations and the provisions and/or restrictions of this Agreement. Gosselin does not accept liability for any damage to the Customer if the storage of goods is inappropriate, unsafe or illegal.

8.2

When requested to do so, Gosselin will always allow inspections or verifications of national, local, regulatory or criminal law authorities and agencies at the Storage Unit. Gosselin will not inform the Customer about this and will not check the rights of these authorities or agencies. Gosselin is not liable for the consequences of such inspections and controls. Therefore, there is (without exceptions) no liability for damage to the stored goods and/or locks and any installations. The Customer is liable at all times for all damage Gosselin may suffer as a result of the inspections or controls.

8.3

The Customer shall permanently indemnify Gosselin against costs, claims, liabilities, damage or expenses suffered or incurred by Gosselin as a result of the use made by the Customer of the Storage Unit including, without restrictions, all claims submitted by a third party or authority/agency as a result of improper use of the Storage Unit by the Customer.

8.4

Gosselin is never liable for indirect or consequential damage suffered by the Customer including lost purchase, lost profits, lost opportunities, loss of expected savings, lost reputation or any other damage as a result of the activities of other Customers or as a result of the obstacles in using the Storage Unit caused by third parties.

8.5

The Customer agrees that given

- (a) the availability of insurance to protect the value of the goods,
- (b) the fact that Gosselin does not take initiatives to check the use of the Storage Unit by the Customer,
- (c) the fact that Gosselin does not have the possibility to correctly estimate the Customer's risk, and
- (d) the potentially large difference between the rents/costs paid by the Customer and the damage which the Customer may suffer, the exclusions and restrictions of liability in this article 8 are fair and reasonable.

Article 9. Obligation of insurance

For the entire duration of the Agreement, the Customer must insure all goods against loss and damage within the context of an "all risk" goods insurance, in order to ensure the entire value of the goods. If this is not the case all loss and damage (due to any cause whatsoever) shall be for risk and account of the Customer. In case such an insurance is not subscribed through Gosselin, the Customer agrees to take out this insurance with a reputable insurance company. Such an insurance must contain a clause to the benefit of Gosselin on the basis whereof the insurer waives all rights of recourse against Gosselin, Gosselin's insurers and contractual partners. In addition, the Customer, when concluding the Agreement shall submit proof (certificate) of such insurance as well as the payment of the insurance premium to Gosselin.

The Customer shall always safeguard and protect Gosselin, Gosselin's insurers and contractual partners against any recourse claims by his/her insurers.

Article 10. Maintenance and repairs

10.1

Gosselin will at all times have access to the Storage Unit in order to conduct work and research (or have it conducted) in the context of maintenance, repairs, renovation and expansion, repartitioning, including installing additional provisions.

10.2

Renovations, repairs and/or maintenance works of or on the Storage Unit do not constitute any default on the part of Gosselin, not even when these works, on the one hand, (temporarily) restrict or impede the use of the Storage Unit and/or, on the other hand, imply that Gosselin gains access to the Storage Unit. The Customer shall tolerate the renovation and/or repairs/maintenance works and give Gosselin the opportunity to conduct these works without being entitled to a reduction of the rent or any other payment obligation, the whole or partial dissolution of the Agreement and/or damages, as a result of the renovation and/or works.

10.3

The Customer takes the necessary precautions in order to avoid damage to the Storage Unit or the property of third parties. In case of damage to the property of third parties or Gosselin's property, Gosselin will at all times be entitled to conduct repairs at expense of the Customer. The Customer agrees to pay the invoices for such repairs within 7 days after such an invoice is sent.

10.4

In the event that Gosselin needs access to the Storage Unit or if the Goods have to be moved from the Storage Unit for the aforementioned purposes, Gosselin will notify the Customer if the time and circumstances allow it. If necessary, Gosselin will request the Customer to move the goods to another Storage Unit within a reasonable time. If the Customer fails to do so, Gosselin is entitled to access the Storage Unit in order to move the Goods, with the necessary care but at the risk of the Customer, to another Storage Unit.

Article 11. Gosselin and/or third party access

11.1

In principle Gosselin and its employees shall not access the Storage Unit without prior consent of the Customer.

11.2

However, in case of emergency Gosselin and its staff will be entitled to enter the Storage Unit without consent of the Customer or warning to the Customer (if necessary, by forced entry). Emergencies are understood to be herein maintenance, repairs and renovation as well as all sudden events which make it necessary to access the unit.

11.3

Furthermore, Gosselin has the right, on request of the national, local, regulatory or criminal law authorities and agencies to give themselves and these authorities and agencies access to the Storage Units at all times.

11.4

Gosselin and its employees are also entitled to remove all latches and locks, to access the Storage Unit without permission and to deny the Customer access to the Storage Unit if the Customer fails to comply with (one of) his/her obligations under the Agreement or does not or not correctly comply with any of the obligations or if Gosselin suspects that the obligations are not or not correctly complied with. More specifically Gosselin is entitled to deny the Customer access to the Storage Unit and to access the Storage Unit in case of payment default with regard to the rents and costs due.

11.5

After having accessed the Storage Unit in accordance with this article 11, Gosselin is entitled (but has no obligation) to take stock of the stored Goods.

11.6

Gosselin is not required to check the access rights of a third person to the Storage Unit, including the access rights of national, local, regulatory or criminal law authorities or agencies. For the actual provision of access to the Storage Unit by Gosselin and/or these authorities and agencies, Gosselin does not accept any liability.

Article 12. Non-compliance with and termination of the Agreement

12.1

In case the Customer:

- (a) fails to comply with any obligation imposed by the law, national or local regulations or customs; or
- (b) fails to comply with the obligations set out in the provisions of this Agreement (including payment default with regard to the rents and costs due);
- (c) is the object of a bankruptcy or another insolvency-related measure, Gosselin will acquire the right to terminate the Agreement at all times with immediate effect without prior notice and without prejudice to its existing rights and recourse options. In addition, Gosselin will remain entitled to recover all losses, rents, charges and costs from the Customer.

12.2

In case of termination of this Agreement the Customer shall be notified about the termination and the Customer will have to remove his/her Goods from the Storage Unit within 14 days after this notification. If the Customer fails to take the necessary action, Gosselin will may exercise the rights set out in article 4, including the right to sell or dispose of Goods.

12.3

The Customer shall reimburse Gosselin all actual costs made with regard to the debt collection and the compliance with the Agreement, with a minimum of EUR 250 for amounts up to EUR 1,000 to be increased by EUR 100 for each multiple of EUR 500 over and above EUR 1,000.

Article 13. End of the Agreement

13.1

At the end of the Agreement the Customer shall return the Storage Unit to Gosselin perfectly clean, completely cleared, unlocked and in the same condition as at the commencement date of the Agreement (normal wear and tear is taken into account). If the Customer fails to comply with the above, the Customer will pay the costs incurred by Gosselin in order to repair the damage.

13.2

The Customer must remove all goods from the Storage Unit.

13.3

All goods left behind in the Storage Unit by the Customer after the end of the Agreement, shall be considered to have been transferred by the Customer to Gosselin 'for free' or abandoned by the Customer as decided by Gosselin. The abandoned goods and items shall be removed by Gosselin at the expense of the Customer. The Customer remains fully liable for all costs and damage resulting from the abandonment of these goods. Gosselin will be fully authorized by the Customer to sell the goods, where appropriate.

Article 14. Notices, change of address

14.1

From the commencement date of the Agreement Gosselin will be entitled, at its own discretion, to address any notice or communication to the Customer by mail (at the address stated in the Agreement), or by e-mail or other electronic means (at the e-mail address or any other electronic address communicated by the Customer).

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14.2

The Customer must notify Gosselin in writing of any change of his/her postal address, electronic address or telephone number before such changes take effect.

Article 15. Personal information and privacy

15.1

The information provided by the Customer will be entered in Gosselin's databases and will become property of Gosselin.

15.2

The Customer's data will be stored and processed in accordance with the applicable regulations.

15.3

The Customer is entitled to inspect his/her customer data in Gosselin's databases and may request for the information to be corrected, if necessary.

15.4

The Customers data will be used in the context of customer administration follow-up, communication, market studies and for (paper and/or electronic) personalized information and/or promotional campaigns concerning Gosselin's products and services.

15.5

Gosselin, upon request of the authorized governmental representatives/agencies/instances, has the right to grant these governmental representatives/agencies/instances access to and copy from the personal and other information about the client in Gosselin's possession.

Article 16. Applicable law and competent court

16.1

All disputes which may arise from or in relation to this Agreement pertain to the jurisdiction of the Courts of the District where the Storage Unit is located. This does not prejudice Gosselin's right to appeal to another Court which has jurisdiction in accordance with the applicable laws.

16.2

This Agreement is exclusively governed by the laws and regulations of the country or region where the Storage Unit is located.

Article 17. Final provisions

17.1

If part of this Agreement is null and void or can be nullified, this will not affect the validity of the other part of the Agreement. Instead of the destroyed or null and void part the parties will agree on what is legally permissible closest to what the parties would have agreed if they would have been aware of the nullity or void part.

17.2

The Customer received these Terms and Conditions of Gosselin Self Storage in full from Gosselin and accepts that these terms and conditions apply to all services performed by Gosselin in the context of this Agreement. These terms and conditions are also available in hardcopy or online on the Gosselin website.

Gosselin is entitled to amend these terms and conditions (the Customer will be notified of the implementation of any amendments by mail, e-mail or the Gosselin website). Modified terms and conditions will apply 30 days after a notice was received from Gosselin or a message was posted on the Gosselin website. The Customer is considered to agree with the modifications, unless the Customer notifies Gosselin in writing and within the aforementioned 30-day period not to agree with the modifications. In case of an intended change to the terms and conditions, the Customer is entitled to terminate the Agreement as of the commencement date of the modified terms and conditions (taking however into account a notice period of 15 days).

17.3

All obligations pursuant to the Agreement shall be considered to be joint and several when the Customer consists of 2 or more persons.

Customer's name and signature
(preceded by the words "read and approved")