



POL-GDPR-001-Privacy Statement Website

Classification:

Public Use

(Naming convention: See PRO-001 Control of Documented Information & Records)
Example: POL-QHSE-001-QHSE Policy_NL_V5.0 – FINAL
Language code is only mentioned when the policy **is not written in English**.

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3.0	06/09/2024	Legal & Risk Dept.	Revision and transfer to new template



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**POL-GDPR-001-Privacy Statement Website****Classification:****Public Use**

GOSSELIN GROUP wants you to be informed of the manner in which we collect and use Personal Data. This Privacy Statement helps you to understand our privacy policy, which Personal Data we collect, why we collect these data, what we use them for, how we protect them and how we guarantee your rights.

GOSSELIN GROUP appreciates the interest that you have shown in our company and services by visiting our websites (www.gosselingroup.eu) and/or our channels of communication (including our social media). This Privacy Statement concerns all Personal Data that we process.

GOSSELIN GROUP is responsible for the processing of your Personal Data.

1. Definitions

The following terms have the stated meaning in this Privacy Statement:

- Gosselin Group: Gosselin Group NV, with its registered office at Belcrownlaan 23, 2100 Deurne and registered with the Crossroads Bank for Enterprises under number 0898.735.682; telephone number: 0032 (3) 360 55 00, info@gosselingroup.eu
- Website: The website of Gosselin Group, www.gosselingroup.eu and its derivatives developed and operated by Gosselin Group.
- Personal Data: Any information relating to an identified or identifiable natural person.
- Processing: Any operation or set of operations, whether or not performed by automatic means, and applied to the Personal Data of natural persons, such as collection, recording, organization, storage, adaptation, alteration, erasure, consultation, communication and use, disclosure by transmission, dissemination or otherwise making available, combination or alignment, restriction or destruction.

2. Legal Framework for Processing of Personal Data

GOSSELIN GROUP respects your privacy and attaches great importance to the protection of your privacy and to the confidentiality and security of your Personal Data.

Regulation (EU) 2016/679 ('the GDPR') applies to the processing of your Personal Data. This legislation is referred to as 'Data Protection Legislation'.

3. Which Personal Data are processed ?

GOSSELIN GROUP may process Personal Data of **visitors**, including but not limited to the following, via the contact form, telephone contact, e-mail and cookies:

- Information about your computer or mobile device and your visits to and use of the Website, operating system, browser type and geographical location;
- Contact information the visitor provides us with: name, e-mail address, telephone number;



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GOSSELIN GROUP may process Personal Data of **clients** via the contact form, telephone contact and e-mail:

- Information regarding the services you wish to purchase from Gosselin Group: information about moving (e.g. loading and unloading address), type of service (e.g. Forwarding, Customs Clearance, Warehousing, Trucking);
- Any other information that you decide to provide us with

GOSSELIN GROUP may process Personal Data of **suppliers** via telephone contact and e-mail.

If the data subject personally provides information via the contact form, the fields indicated by an asterisk (*) are strictly necessary for the purposes for which they are processed. If these fields are not completed, the form will not be accepted. The other fields can be completed in order to facilitate the services provided by GOSSELIN GROUP. Failure to complete these fields will not have any effect.

4. For Which Purposes ?

GOSSELIN GROUP collects and processes Personal Data for one or more of the following purposes:

Purposes	Legal basis
Providing and performing the services of GOSSELIN GROUP;	Fulfilling the agreement
Managing requests for information;	Consent / Fulfilling the agreement
Improving the functioning of GOSSELIN GROUP and the Website;	Legitimate interest
Sending a newsletter/advertising;	Consent / Legitimate interest
Customer management;	Fulfilling the agreement / Legitimate interest
Suppliers management;	Fulfilling the agreement
Managing disputes;	Legitimate interest
Compliance with the legislation in force.	Statutory obligation

If Gosselin Group wishes to use Personal Data for a completely new purpose, Gosselin Group will ask for your consent prior to this new use.



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If the processing is based on your consent, you are always entitled to withdraw consent at any time, without this affecting the lawfulness of the processing based on that consent before its withdrawal.

5. Transfer of Personal Data

GOSSELIN GROUP only processes Personal Data for internal use for the purposes as described above. We do not rent out or sell your Personal Data to third parties for use for their own purposes.

Within GOSSELIN GROUP, Personal Data are only made available to its personnel on a need-to-know basis.

GOSSELIN GROUP may use Processors to process your Personal Data. Processors are natural or legal persons, public authorities, agencies or other bodies that process Personal Data on behalf of GOSSELIN GROUP.

GOSSELIN GROUP transfers Personal Data to the following categories of recipients:

- Processors providing statistical research and analysis;
- Processors providing hosting for the Website, related databases and Cloud computing;
- Processors and controllers who act as subcontractors for GOSSELIN GROUP in the performance of the services.

If Personal Data are processed outside the European Economic Area, GOSSELIN GROUP ensures that appropriate or suitable safety measures are put in place for this purpose. Data subjects may obtain a copy of the guaranteed measures upon written request.

Your Personal Data may also be transferred to a third country in some cases (for example when you move to another country outside the EEA), particularly if you have expressly agreed to this, if the transfer is necessary for the fulfilment of an agreement between us or for the implementation of the pre-contractual measures taken at your request, and if the transfer is necessary for the conclusion or fulfilment of an agreement concluded in your interest between GOSSELIN GROUP and another natural or legal person (e.g. your employer).

GOSSELIN GROUP may change its corporate structure by altering its legal form or by means of a merger, acquisitions and sale. In such transactions, Personal Data will be transferred in accordance with this Privacy Statement and the applicable data protection laws.

Anonymous data can always be transferred, whether or not for commercial purposes.

**POL-GDPR-001-Privacy Statement Website****Classification:****Public Use****6. Data Retention Period**

The Personal Data will, in any case, be kept by GOSSELIN GROUP for the duration of the relevant agreements and for a period equal to the statutory limitation period hereafter. In addition, data is kept for as long as required by law and shall not be kept longer than necessary for the processing purposes described above.

7. Your Rights

You have the right to:

- Request access to your Personal Data;
- To have your Personal Data corrected, updated or removed from our administration;
- Limit the processing of your data;
- Object to the processing;
- Transfer your data to you or a third party;
- Report misuse/abuse of your Personal Data;
- Appeal against automated decision-making, including profiling, if this is used in the processing of Personal Data.

To help us process your request, you must provide us with your full name and details and submit your request to gdpr@gosselingroup.eu. Within one month of submitting your request, we will inform you of the follow - up given to this.

Lastly, you are entitled to lodge a complaint with the supervisory authority. For Belgium this is: Data Protection Authority at Drukpersstraat / Rue De La Presse 35, 1000 Brussels
tel: +32 (0) 2 274 48 00 or by e-mail at contact@apd-gba.be (www.dataprotectionauthority.be)

Without prejudice to any other administrative or judicial remedy, every data subject shall have the right to lodge a complaint with a supervisory authority, in particular in the Member State of his or her habitual residence, place of work or place of the alleged infringement if the data subject considers that the processing of Personal Data relating to him or her infringes this Regulation.

8. Amendments

GOSSELIN GROUP reserves the right to change this Privacy Statement at any time.

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Our Website uses cookies. Please refer to our cookie policy for more information.

10. Miscellaneous

If one or more clauses in this Privacy Statement are declared fully or partially void or non-binding by judicial intervention, this will in no way affect the validity of the other clauses or the validity of the entire Privacy Statement. If Gosselin Group wishes to amend or replace the clause(s) in question, the amended or new clause(s) must correspond as closely as possible to the clause(s) declared void or non-binding.

The failure by Gosselin Group to require strict compliance with the provisions of this Privacy Statement will not be construed as a waiver or rejection thereof.

11. Applicable Law

Any dispute or claim relating to the processing of Personal Data, this Privacy Statement or anything mentioned in it is governed by Belgian law and falls under the exclusive jurisdiction of the district courts and courts of appeal of Antwerp (Belgium).

12. Contact

If, having read this Privacy Statement, you have any questions or comments regarding our privacy policy or cookies, you can get in touch with our Privacy contact person at Belcrownlaan 23, 2100 Deurne or by e-mail at gdpr@gosselingroup.eu .