

## International transport of cars / vehicles

When **transporting cars / vehicles**, both you and the shipper must follow some **special procedures**. Please read this document carefully in advance of shipping your car / vehicle to make sure you understand the key steps.

And remember that you can always contact the Gosselin team should you have any questions!

### INTERNATIONAL REGULATIONS

The rules and regulations for car importation are obviously not the same everywhere in the world. Before shipping your vehicle, we recommend that you get in touch with the government authorities in your destination country to make sure that you are aware of all the current rules and restrictions. Gosselin can also provide some guidance.

Please be aware that some countries do not allow the importation of certain types of old cars, gasoil cars and other vehicles which do not meet local specifications. Gosselin does not accept any liability if your vehicle is not accepted for importation into your destination country.

### WHAT YOU NEED TO DO BEFORE SHIPPING YOUR VEHICLE

- Have your car serviced before the move to ensure that everything is in working order.
- Wash your vehicle before the move, as this will make the pre-move inspection easier.
- Take photos of your vehicle before the move, so that you have evidence of its condition prior to the shipment
- Keep a photocopy of your registration and insurance documents in the glove compartment of your vehicle. We recommend that you keep the originals with you, and provide further copies of the invoice, registration, insurance and conformity documents to Gosselin.
- Insure your vehicle for shipment. Standard road insurance does not cover your car while it is being shipped abroad, so we recommend taking out insurance to cover any possible damages throughout the transportation process.
- Ensure that you only have a maximum of  $\frac{1}{4}$  tank of gas / petrol in your vehicle before shipment. It is not advised to ship a car with a full tank of petrol, and you may incur extra charges should this be the case.
- Make sure your car battery is fully charged and securely mounted. This will minimize the possibility that your car will arrive with a flat battery at the other end. However, remember that due to transit times, sometimes cars may arrive with a low/flat battery.
- If necessary, prepare your vehicle for a new climate, including checking the antifreeze and coolant levels.
- Remove or protect any loose parts such as spoilers, lights, antennas, mirrors and spare tires.
- Remove any valuable items or documents inside the vehicle, including removable CD players, car phones, GPS systems and garage door openers. Remember that vehicle shipping insurance generally does not cover the contents of a vehicle other than the absolute essentials such as the spare tire and jack. All other items should therefore be removed or insured separately.
- Deactivate the alarm system; it may save you time and money. Alarm systems may go off during the shipment, which will increase the likelihood that your vehicle will not start when it is delivered.
- We suggest to leave one full duplicate set of keys in the car or vehicle ignition, whilst we recommend to keep the original set of keys with you during the move or transport.

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### THE PRE-MOVE INSPECTION

When the transport company comes to collect your car for shipment, a vehicle condition report must be completed and signed by you and the driver. This report will include the pick-up date and location, destination, make, model, color, mileage, vehicle identification number and a detailed report on the condition of the vehicle. A copy of this report should be given to you before the vehicle departs.

### AT DESTINATION

When your vehicle is delivered to you at the other side, make sure that you allow enough time for a thorough inspection to see if there has been any damage. Bring the photos you took prior to the move with you so that you can compare and contrast.

### REMEMBER THAT WE ARE HERE TO HELP

No matter what stage you're up to when it comes to shipping your vehicle, Gosselin is here to help.

Feel free to contact us at any time should you have any queries or doubts.